

## **Electronic Records Management**

# The Benefits of Using a Service Bureau

Electronic imaging is an unforgiving process. If it is not well managed, quality will be compromised and the results can be **disastrous**! PAPERLESS SOLUTIONS's experienced staff and management provide the disciplined processes to ensure that a quality product is provided at a competitive price.

### **Benefits to Outsourcing**

#### No Capital Investment:

- You don't need to buy the hardware (scanning, auditing and indexing workstations)
- You don't need to buy the software for scanning, indexing, OCR, etc.
- You don't need to pay for service and support contracts from the hardware and software vendors

#### No Office Space:

• There is no need to allocate office space to accommodate the process

#### Avoid the following staffing Problems:

If done in-house, the customer must be prepared to assign (or hire) and train the necessary staff to perform the following functions:

- 1. Operations
  - Computer literate staff, skilled in data entry and cross-trained in document preparation, scanning, auditing, indexing and batch management.
- 2. Supervisory
  - One or more skilled in the process of managing batch document processing; balancing and monitoring the various tasks of document preparation, scanning, auditing, indexing etc. for different types of documents.
- 3. Technical
  - Ensure that qualified technical staff is readily available and skilled in database management, servers and network protocols.

#### By "Outsourcing" you don't tie up capital or office space and you avoid staffing problems!

#### Additional Benefits of Outsourcing to PAPERLESS SOLUTIONS.:

- > The fast turnaround of your jobs
- > The software to access, view, print and fax documents is included for no charge
- > Documented quality control checkpoints ensure the highest quality of service
- > Maintenance of confidentiality of information from your employees
- > Over a 3 decades of Electronic Records Management experience with PAPERLESS SOLUTIONS
- > The comfort of knowing that the process is in the hands of professionals

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